

FAQs for New Non-local Students (NLS) – New International Students (2026 Entry)

Hall Admission

Question 1 How will I know the result of my application for on-campus residence?

Answer: Successful applicants will receive the application result via their email accounts used for CityUHK applications and/or hall applications in early July. For details, please visit our [website](#).

Question 2 I am a prospective non-local freshman. Will a bed place in the Student Residence be guaranteed during my whole Bachelor's degree study in CityUHK?

Answer: No. Non-local students admitted to full-time government-funded Bachelor's degree programmes are eligible to apply for Student Residence, with higher priority granted during their first two years of study[#] (i.e., Academic Year 2026/27 and 2027/28) only. The priority given CANNOT be transferred to any subsequent years of study (i.e. 3rd year of study and thereafter).

[#]The priority (for the second year of study) given to NLS is according to the residential status "Non-local" as defined in AIMS. If students' residential status is shown as "Local" in AIMS, NO priority will be granted. Hall applications will be treated as submitted by "Local" students.

Question 3 Can I choose to stay at the Kowloon Tong (KLNT) Compound and the Ma On Shan (MOS) Compound? Or can I choose the KLNT Compound as the 1st priority and the MOS Compound as the 2nd priority?

Answer: No. According to the current Hall Admission Policy, newly admitted non-local students will be housed in the MOS Compound during their first year of study (i.e., 2026/27) and the KLNT Compound in their second year of study (i.e., 2027/28).

*Starting from 2026/27, a very limited number of applicants will be allocated to the Kowloon Tong Compound. Applicants can prioritize their compound preference during the specified application period, but no guarantee. Lot drawing will apply when the number of applications is overwhelming.

Question 4 Should I apply for the hall residence even if I am having a conditional offer from CityUHK?

Answer: Yes. Hall application is on a yearly basis. Prospective students who have a conditional offer during the hall application period are required to submit their applications by the deadline.

Question 5 I will be admitted to CityUHK as an NLS freshman under the Advanced Standing as a Year 2 student (2026 Entry). Do I have the same priority as those Year 1 NLS?

Answer: Yes. Although you are a Year 2 student, it is your first year of study (2026 Entry) in CityUHK. You will have the same priority as those Year 1 NLS.

NLS admitted to full-time government-funded Bachelor's degree programmes are eligible to apply for Student Residence, with higher priority granted during their first two years of study (i.e., Academic Year 2026/27 and 2027/28) only. The priority given CANNOT be transferred to any subsequent years of study (i.e. 3rd year of study and thereafter).

Question 6 How can I accept the hall offer?

Answer: Upon receipt of the application result announcement, students will be required to pay a Hall Confirmation Fee to accept the hall offer by a specified deadline. The Hall Confirmation Fee is **non-refundable** and **non-transferable**.

NO bed place will be reserved if you miss the payment deadline.

Question 7 When and how do I pay my hall lodging fees?

Answer: Hall lodging fees are payable in 2 payments to cover the full residential period. The 1st payment will be charged upon accepting the hall offer and the 2nd payment will be charged before 4 January 2027.

All hall lodging fees paid are **non-refundable** and **non-transferable**.

Question 8 Should I accept the hall offer, given that I am not sure about my study plan at CityUHK?

Answer: If you do not accept the hall offer, which will be forfeited and given to other students on the waiting list. No bed place will be reserved if you do not settle the full hall lodging fees by the specified deadline.

Question 9 Where can I stay if I arrive early in Hong Kong?

Answer: You will be required to make alternative arrangements, e.g. hotel accommodation for your stay if you arrive before the start date of your housing term.

Question 10 What should I do or where can I find off-campus housing, if I am not assigned with on-campus residence?

Answer: You are advised to secure your off-campus accommodation as soon as possible before your arrival in Hong Kong. You may visit <https://www.cityu.edu.hk/sro/StudentHousing/oca.htm> and refer to "Long Term/Short Term Accommodation options" for reference.

Question 11 Will I be able to get a refund?

Answer: No. All paid hall lodging fees are **non-refundable** and **non-transferable** at all conditions.

Question 12 How can I pair-up with a roommate?

Answer: After settling the Hall Confirmation Fee, successful applicants can indicate their hall and/or roommate preference in July. Details will be sent to eligible applicants via their email accounts used for CityUHK applications and/or hall applications in due course.

Late requests for preference indication and changes of information will NOT be entertained. No indication of hall and roommate preferences will result in random assignment by the system.

Question 13 If I don't like the room assigned to me, can I change room?

Answer: Room assignment is made for the whole housing term. In our residence community, residents are strongly encouraged to resolve their differences or conflicts with their roommates or floormates by mutual respect, tolerance and communication. Therefore, residents are not allowed to change rooms during the housing year except special request and with approval of the Residence Masters.

Requests for room swapping should be made by completing an application form to be downloaded from SRO's website as well as obtaining the support and approval of your Residence Tutor and Residence Master. You also need to look for residents who are willing to swap places with you for room swapping requests within the MOS Compound.

Question 14 Can I change from MOS Compound to KLNT Compound?

Answer: No. Under the current Hall Admission Policy, requests for changing Compounds will not be entertained.

Question 15 Can I apply for a single room?

Answer: Sorry, you cannot apply for a single room. The MOS Compound houses UG students in **shared double rooms** solely.

If you have any physical disabilities, medical reasons or special needs for a double room of single occupancy, please submit the supporting documents to SRO for case-by-case consideration and arrangement via email srouga.mos@cityu.edu.hk, enclosing your hall application reference number. There is no guarantee, and subject to room availability. Successful applicants will be required to pay the hall lodging fee double.

Question 16 Is there any extra fee I need to pay apart from the hall lodging fee?

Answer: You will be required to pay for meals, laundry, and air conditioning.

Hall Regulations

Question 17 Can I invite visitor(s) to my room/hall? What is the policy on visiting hours or midnight curfew?

Answer: Hall visit is applicable to holders of CityUHK Student Identity Card during visiting hours. For details, please refer to [Regulations Governing Student Residence \(point 3.3 Visitors – Hall Visit\)](#).

For non-CityU members, the host resident should seek prior written approval from respective Residence Master. Approval will only be granted for very special circumstances. The visiting hours are 08:00 – 23:00.

There is no curfew in MOS Compound.

Question 18 Is smoking permitted in the Student Residence?

Answer: Smoking in the Student Residence is against the Anti-smoking Ordinance in Hong Kong and is an offence in law. Smoking is strictly prohibited on the premises of Student Residence, including indoor and outdoor areas. Offenders will be subject to disciplinary action, which may include hall suspension and, in some cases, prosecution by the authorities.

Question 19 What are the quiet hours in the Student Residence?

Answer: The period from 11:00pm to 7:00am of the following day is regarded as the quiet hours in the Student Residence. During the revision and examination periods, quiet hours may be extended as necessary.

Our security guards are authorized to conduct identity checking and disperse gatherings that generate noise and other nuisances if deemed necessary.

Question 20 Is alcohol drinking permitted in the Student Residence?

Answer: Alcohol drinking is not prohibited. However, the general principle is that drinking must not cause disturbance to others, safety hazard, damage to property or breach of hall rules. Please remember that excessive drinking will often impair judgment, which leads to accidents, injuries and misbehaviours.

The organizer(s) who wish to serve alcoholic drinks in hall activities must seek prior permission from the Student Residence Office (SRO) and provide adequate supervision of the activities to avoid excessive drinking.

Residential Life

Question 21 What are the must-know persons in my hall to make my hall life enjoyable, and how can I find them?

Answer: Your Residence Tutors and Residence Master are the must-know persons in your hall. Please meet them in hall activities and do not miss the hall welcome events. Please also look for your Floor Representative at your floor meetings. The day and night security guards are also your core hall family members.

Contact SRO (sro.mos@cityu.edu.hk) if you need assistance or have any concerns about your residence.

Question 22 How can I have a good start with my roommate?

Answer: Be open-minded and respect the differences of your roommate from a different culture. Try to appreciate both commonalities and differences. It is important to communicate openly about common issues, including study habits, room setting, hosting room guests, noise level, standard of tidiness, etc.

Question 23 What are the quick tips for good mingling with my hallmates living on the same floor?

Answer: Do not miss the floor meetings. Drop in at the Common Room on your floor, which is a popular place for floormates to socialize with each other. Remember what you are here for, get to know the local culture and build friendships that will last forever.